Privacy Policy and Use of Information

General

1. This Policy applies to your use of the main website of Taro Pharmaceutical Industries Ltd. (hereinafter together with its affiliated companies: "**Taro**", the "**Company**") at: https://sunpharma.com/israel/ and at its various current marketing websites and any marketing websites to be developed from time to time including the above website.
2. This Privacy Policy explains the types of personal information provided and collected about you by browsing and using the Company's website, the purpose of collecting personal information, how the Company collects, retains and uses the personal information and for what purposes, to whom it may transfer it and for what purpose, and all subject to and in accordance with the provisions of the Privacy Protection Law, 5741-1981 (the "**Privacy Protection Law**") and the regulations promulgated thereunder. In addition, the Company will provide information in this document regarding your rights that pertains the personal information that Taro collects about you.
3. This Policy applies to personal information as defined in the Privacy Protection Law, including information, individual, or data that personally identifies you or allows such identification, for example: full name; email address; residential address ("**Personal Information**").
4. The use of the Website indicates your agreement to this Privacy Policy, and therefore you are requested to read this Policy carefully, alongside the Terms of Use of the Website.
5. This Policy is to supplement any consent given by you, in writing or by telephone to the representatives of the Company.
6. The Privacy Policy and Terms of Use are also available in English on Taro's main website. The translation is done for convenience only, and in any case of contradiction between the translation and the Hebrew version – the Hebrew version will prevail.
7. The Policy is written in the masculine form for convenience only and addresses both genders.

8. This Policy applies to all uses of the Website whether made using a computer, mobile device or any other device, including the following uses:

   - When you browse the Website.

   - When you fill out a web form on the Website (such as a Requests/Inquiries form, including regarding reporting side effects and defects in products), which includes entering your Personal Information.

- When you choose to contact the Company in any of the ways listed on the site, including via phone; via an email or fax; contacting the Company via mail.

- For sending other electronic messages between you and the Company, including e-mails and any other manner of communication between you and the Company.

9. If you do not agree with the provisions of this Privacy Policy, please discontinue your use of the Website and the relevant services.

10. **Note:**
    - You have no obligation under law to provide the Company with any Personal Information. However, without providing the information, you will not be able to receive some of the services provided by the Company and through the Website, which require filling out a form that includes entering Personal Information. You hereby acknowledge and agree that you provide us with Personal Information about you, including Sensitive Personal Information as defined in the Privacy Protection Law, of your own free will, for the purposes set out in this Policy, and that we may hold such information in accordance with this Policy, the Terms of Use of the Website and the provisions of the law. If you do not agree with this Privacy Policy – please refrain from using the Website and providing Personal Information to the Company. Providing such details about you constitutes a statement on your part as to their accuracy.
    - If you choose to provide the Company with Personal Information (including Sensitive Personal Information) about a third party, you declare that you have obtained their explicit consent to the delivery of the information to the Company, for the purpose of using it in accordance with this Policy, and after informing them of all that is stated in this Policy. It is clarified that the provision of such information is your full and exclusive liability and that the Company is not liable and will not bear any liability in connection with the transfer of information of such third party.
11. Taro may update this Policy from time to time. An updated version of the Policy will be published on the Website and will receive binding validity from the date of its publication. Your use of the Website after such update will indicate your consent to these changes and therefore, we recommend periodically reviewing this, Policy.

Type of Information Collected and How It Is Collected

A. Information which you will provide to the Company

1. **To contact the Company via the "Requests/Inquiries" form on the relevant website,** including for questions about a specific product, reporting side effects or product defects, and/or submitting any other request or inquiry via the website, you will be asked to provide the following details in a designated form:
    - Full Name and E-Mail Address;
    - In the 'free text field' you may enter any information and additional Personal Information about you of your choice and according to your type of inquiry, including additional contact information (such as: phone number), your age, and any other Personal Information that you include in these inquiries of your choice and desire;
    - In the 'free text field' you can also enter, at your choice, Sensitive Information (as defined in the Privacy Protection Law), including Personal Information relating to your health condition. This may include medical information such as illnesses or conditions you suffer from, the name of the medication or product you are using (or inquiring about), its dosage and duration of use, side affects you experience as a result of taking the medication, and more.
2. **When you choose to contact the company via phone, email, fax, chat, mail, or otherwise**, the Company will collect the Personal Information you provide it as part of this request, including: full name, home address, email, phone number, age; Sensitive Personal Information (including health status and medical information about you as described above) and any other Personal Information you choose to specify to the Company as part of your request as well as any additional Personal Information, including Personal Information of special sensitivity arising from the phone calls that the Company representatives will hold with you due to your request to the Company. The Company may monitor and retain emails, letters, call recordings, answering machine, and any communication between you and Company representatives.

B. Information that Taro Automatically Collects About You

We automatically collect personal and aggregate statistical information related to your use of the Website, including in one or more of the following ways:

- When you access and use the Website, we may collect information about your visit to the Website. This information may include information about the location

of your computer and the IP address you used to access the Website, your operating system, your browser ID, location data, browser type, domain names, language settings, and other information about your practices on the Website such as information or advertisements you have read, pages and products you have viewed, offers and services you have been interested in, and how you interact with our Website. We may collect this information by using cookies, log files, and other tracking technologies. The aforementioned information is used by Taro for analysis, monitoring, supervision, and drawing conclusions

- We may use the services of third parties, including Google Analytics, to collect and analyze Personal Information relating to your activity on the Website as well as anonymous, statistical or aggregate information in connection with such use, including for the purpose of analyzing traffic to the Website.
- For more details – see details about Cookies below.

Purposes and Use of Information

A. The use of Personal Information collected by Taro will be done only in accordance with this Privacy Policy, the Terms of Use of the Website and the provisions of the law.

B. Taro will use the information for the following purposes:

- To enable you to use, manage and improve the services on the Website;
- For the purpose of handling and responding to your inquiries to us (which were forwarded through the 'Requests/Inquiries' form; or in any of the other ways of contacting you as detailed above) and communicating with you;
- In the event that you submit a report regarding side effects or a product defect, the information you provide to the Company will be used for the purposes of tracking, monitoring, and overseeing side effects related to the Company's products or the specific products themselves, as applicable, and in accordance with the procedures of the Ministry of Health.
- For the proper operation and development of the Website;
- To improve and enrich the content offered on the Website;
- For compliance with legal requirements, including maintaining records and actions that the Company is required to perform by law, regulation that applies to the Company, handling requests to review and amend the information if necessary;

- To safeguard Taro's rights and legitimate interests, including preventing fraud, protecting the security of the Website, and addressing any other issues with the Website and the services;
- For defense in any dispute, claim, lawsuit, demand or legal proceedings, if any, between you and Taro and/or anyone acting on its behalf;
- To carry out data processing activities for the purpose of minimizing Personal Information, including anonymizing the information and converting it into non-identifiable data, for research and statistical purposes.
- For any other purpose set forth in this Privacy Policy or the Terms of Use.

Providing Personal Information to Third Parties

A. Taro undertakes to maintain databases in accordance with the Privacy Protection Law, and will not share or transfer your personally identifiable information to third parties except in the following cases:
   - In order to provide you with the services and manage the Personal Information collected about you, through the Company's service providers (including their subcontractors), such as: cloud computing platforms and information storage providers (in Israel or abroad), information systems providers, support and Website improvement services, and more;
   - To other companies in the group (including outside of Israel) as necessary for the management of the Company's business and in the framework of realizing the purposes permitted to us by any law, in accordance with your authorization, or in accordance with this Privacy Policy.
   - If required by law, transfer to regulators and competent authorities to whom the Company and its activities are subject (including the Ministry of Health).
   - In the event that you violate the Terms of Use of the Website, including investigating potential violations;
   - In the event that you perform or attempt to perform through or in connection with the Website, actions that appear to be against the law or the Terms of Use of the Website;
   - If Taro receives a judicial order or an order from another competent authority, instructing it to provide your details or information about you to a third party;
   - In any dispute, claim, lawsuit, demand or legal proceedings, if any, between you and Taro and/or anyone acting on its behalf;

- In any event where the disclosure of the information, at Taro's sole discretion, is necessary to prevent serious harm to your body or property, or to prevent serious harm to the body of a third party;
- Insofar as Taro will organize its activity within the framework of another corporation, as well as in the event of a merger with another entity, merger or transfer of the Website's activity or the services or part of them with the activity of a third party, Taro will be entitled to transfer to the new corporation a copy of the information stored about you as well as any statistical information, provided that this corporation accepts the provisions of this privacy policy; that there will be no change in the purposes of using the information/database; and all in accordance with the provisions of the law.

B. You acknowledge and agree that such sharing or transfer of Personal Information may include transfer outside the borders of the State of Israel, including to a country that does not apply data protection laws identical to those of the State of Israel, in accordance with the provisions of the law. If Personal Information about you is transferred outside the borders of Israel, we will export the information in accordance with the provisions of Israeli law. In such a case, the information may also be subject to the law in the country in which it is stored and processed.

C. It is clarified that the Company may transfer and disclose non-personal information (non-identifiable) to third parties or make other use of such information at its discretion.

Cookies

A. Taro uses other similar cookies and tracking technology such as: Tags, Pixels, including third parties (hereinafter collectively: "**Cookies**") for the ongoing and proper operation of the Website and for the purpose of improving performance and the user experience. The cookies may collect the identification data of your device, its IP address or any other information about your use of the services, from the analytical information they provide to us.

B. In general, Cookies are text files, which the user's browser creates on command from the Company's computers and which collect various information such as the pages that the user visited, the length of stay in them, the source from which the user arrived at the Website, sections and information that the user asks to see when it enters the Website and more. Some of the Cookies on the Website are on behalf of the Company only (First Party Cookie) but some of them may be on behalf of a third party (Third Party Cookie), and are operated by a third party.

Some Cookies make it easier for you to navigate the Website, while others allow a faster login process or allow you to track your actions on the Website. The Cookies also help, among other things, to collect statistical data about the use of the Website, in order to adapt the Website to your personal preferences and information security needs.

C. The information in Cookies is encrypted, but if you do not want to receive Cookies, you can avoid it by changing the settings on your browser or mobile phone. In addition, you can delete the Cookies (except for Cookies which are necessary for the operation and browsing of the Website) at any time by changing the settings on your browser and mobile device, in the ways listed above and below. You can also manage your Cookie preferences through the Cookie Banner that appears on each Website when you visit it for the first time. However, disabling Cookies may result in you not being able to use some of the services or features of the Website.

D. Unless you have adjusted your browser settings to block the use of Cookies, your use of the Website constitutes your consent to the placement of Cookies or similar means for the ongoing and proper operation of the Website, including for the purpose of collecting statistical data about the use of the Website, as well as for the purpose of adjusting your use of the Website to your personal preferences and for information security.

E. For more information on some of the collection technologies used, including how data is collected and used, please see as an example at

https://policies.google.com/privacy?hl=en,
https://www.google.com/analytics/terms/us.html

You can also edit your preferences regarding Google's tools and services via –

https://tools.google.com/dlpage/gaoptout

https://adssettings.google.com

F. For more details and information about the types of Cookies used on each Website and to select your preferences in this context – see the Cookie Banner on the Website that is relevant to you.

G. The use of Cookies is subject to the restrictions on the use of Personal Information set forth in this Privacy Policy.

H. Your use of the Website indicates your consent to the installation of Cookies, the collection of information through them, and the use of it as stated above, whether by the Company or by third parties, and to the extent that you have not deleted/blocked the Cookies.

Retention of Information

Information that you provide to the Company or that it collects will be stored in the Company's databases. Taro will keep the information about you for as long as necessary in order to fulfill the purposes of use of the information set out in this Policy and in accordance with the provisions of applicable law.

Information Security

A. Taro implements advanced protection mechanisms to secure the information on the Website and services. These security mechanisms are designed to reduce the risks of unauthorized intrusion into Taro's databases. However, they can never provide complete immunity. Therefore, Taro does not guarantee that the databases will be completely immune from unauthorized access and misuse of the information stored in them.
B. By using the Website and services you declare that you will have no claim and/or demand and/or suit against Taro and/or anyone acting on its behalf due to hacks, intrusions, malfunctions and/or any disruptions to the Company's databases, provided that the aforesaid was not under Taro's control and that it made reasonable efforts to prevent the events.

Link to Third-Party Websites

The Website may include links and references to external services and websites (e.g. related websites of the companies of the group; third-party websites (such as marketing networks) through which the Company's products appear on the relevant Website; pages/pages of the Company's products on social media (e.g. Facebook, TikTok and others) that are out of the Company's control and are not covered by this Privacy Policy. The Company recommends that you select and select the privacy policies of these aforementioned websites and services yourself.

Use of the Website by Minors

The Website is not intended for users under the age of eighteen (18). By browsing the Website, you declare and warrant that you are not a minor.

Right to Review and Correct Information

A. According to the Privacy Protection Law, every individual has the right to review information about them that is held in a database. A person who has reviewed the information on it and found that it is incorrect, incomplete, clear or updated, may contact the controlling shareholder of the database with a request to correct or delete the information.

B. If you wish to exercise your rights as stated above in connection with information about you collected and maintained by Taro in accordance with this Privacy Policy, please refer such inquiries to Taro, the controlling shareholder of the database collected under this Privacy Policy, at the e-mail address: info.taro@sunpharma.co.il

C. Any request you make to the Company will be reviewed in accordance with the relevant laws, and the Company will notify you of the results of this examination and act accordingly.

D. Please note that the right of access is subject to the provisions of the law and to the rights of others besides yourself. As part of the inquiry, you must specify identification information that will be required of you in order to identify you, and you are aware that without providing the identification information requested in accordance with the Company's procedures, the Company will not be able to handle your request.

Inquiries

You can contact the Company with any questions regarding the Privacy Policy via email to info.taro@sunpharma.co.il , detailing your full name and email address. Personal Information provided by the Applicant will be collected, retained and used by the Company for review and response in accordance with this Privacy Policy.

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