**From:** LESLIE G FERNANDES <fernandeslg@yahoo.co.in>

**To:** Complaintdesk Tandalja <complaintdesk.tandalja@sunpharma.com>

**Sent:** Wednesday, 1 December, 2021, 04:55:00 pm IST

**Subject:** Re: Response\_ New Form Entry #6944 for Product Quality Complaint Form

Dear Sirs,

I write with reference to your e-mail dated 21.10.2021 appended here under.

My suggestion on your product Prohance-D for Diabetes Care was forwarded to your Office/Plant at Tandalja, Gujarat for their consideration.

I shall be happy to hear from you of their investigation and consideration.

Thanking you,

Yours faithfully,

**LESLIE G. FERNANDES**

On Thursday, 21 October, 2021, 05:16:51 pm IST, Complaintdesk Tandalja <complaintdesk.tandalja@sunpharma.com> wrote:

Dear Sir/Madam,

Greetings from Sun Pharma,

We would like to apprise you that we have forwarded your suggestion to the concerned team for consideration.

We would also like to thank you for your valuable feedback on our product.

Thanking You,

Yours sincerely,

Sun pharma- Corporate Quality

**From:** Sun Pharmaceutical Industries Ltd. [mailto:SunPharma.Connect@sunpharma.com]  
**Sent:** Wednesday, October 20, 2021 8:56 PM  
**To:** Complaintdesk Tandalja  
**Subject:** EXTERNAL- New Form Entry #6944 for Product Quality Complaint Form

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| --- |
| **This message is from an EXTERNAL sender - be CAUTIOUS, particularly with links, attachments and potential phishing/suspicious content.** |

You have a new website form submission:

**Complaint Information**

1. **Complaint Source**  
   other-specify
2. **Response Letter required?**  
   yes
3. **Text**  
   Consumer-Cum-Suggester.

**Complainant Information**

1. **Salutation**  
   mr
2. **Name**  
   LESLIE G. FERNANDES
3. **Company Name**  
   NOT APPLICABLE
4. **Phone**  
   09867464197
5. **Email Address**  
   [fernandeslg@yahoo.co.in](mailto:fernandeslg@yahoo.co.in)
6. **Address**  
   **Street Address :**A/303 VINI GARDENS II CHSL, MANDPESHWAR ROAD, BORIVALI WEST
7. **City**  
   MUMBAI
8. **State**  
   MAHARASHTRA
9. **ZIP / Postal Code**  
   400103
10. **Country**  
    india
11. **Any additional information**  
    This is a sincere cost saving suggestion. Re-sending on 20.11.2021 as my post of 11.10.2021 may have not reached you.
12. **Additional address details**  
    NIL

**Product Information**

1. **Product Name**  
   PROHANCE-D ( Diabetes Care Powder ).
2. **Description of Complaint**  
   This is not a complaint on your product. This is sincerely a cost saving suggestion.
3. **Product Description (Include dosage form, strength and pack size, if available)**  
   Pack sizes are available in 400 gm and 200 gm ( in 4 aluminium sachets of 50 gm each ).
4. **Tablet/Capsule marking (imprint)**  
   Not Applicable.
5. **Batch # (Mention 'Unknown’, if batch no. is not available with you)**  
   Not Applicable.
6. **Expiration Date : (MM-YYYY)**  
   Not Applicable.
7. **Is the product available for return?**  
   no
8. **Upload file**  
   [PROHANCE-D-UPLOAD-FILE-1.pdf](https://sunpharma.com/wp-content/uploads/2021/10/PROHANCE-D-UPLOAD-FILE-1.pdf)
9. **Form submitted by**  
   external

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This message was sent from [https://sunpharma.com](https://sunpharma.com/).